

2182

**CERTIFICATE OF MAILING BY FIRST CLASS MAIL (37 CFR 1.8)**

Applicant(s): **BERNARD IULO ET AL**

Docket No.

**POU920010025US1/IB2-0017**

Serial No.

**10/008,742**

Filing Date

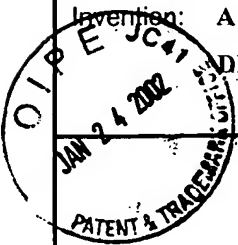
**November 5, 2001**

Examiner

**NOT ASSIGNED**

Group Art Unit

Invention: **A CONSOLIDATED MONITORING SYSTEM AND METHOD USING THE INTERNET FOR  
DIAGNOSIS OF AN INSTALLED PRODUCT SET ON A COMPUTING DEVICE**



I hereby certify that this **Transmittal of Formal Drawings and 4 Sheets of Formal Drawings**  
(Identify type of correspondence)

is being deposited with the United States Postal Service as first class mail in an envelope addressed to: The  
Commissioner of Patents and Trademarks, Washington, D.C. 20231-0001 on **December 27, 2001**  
(Date)

**Mary E. Arnold**

(Typed or Printed Name of Person Mailing Correspondence)

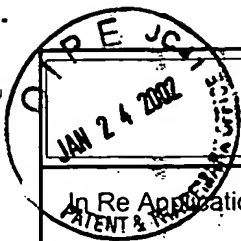
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**Technology Center 2100**



#3

TRANSMITTAL OF FORMAL DRAWINGS

Docket No.  
POU920010025US1/IB2-0017

In Re Application Of: BERNARD IULO ET AL

Serial No.	Filing Date	Batch No.	Examiner	Art Unit
10/008,742	November 5, 2001		NOT ASSIGNED	

Invention: A CONSOLIDATED MONITORING SYTEM AND METHOD USING THE INTERNET FOR  
DIAGNOSIS OF AN INSTALLED PRODUCT SET ON A COMPUTING DEVICE

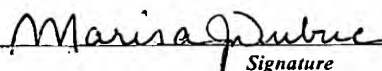
Address to:  
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Transmitted herewith are:

4 sheets of formal drawing(s) for this application.

Each sheet of drawing indicates the identifying indicia suggested in 37 CFR Section 1.8 on the reverse side of the drawing.

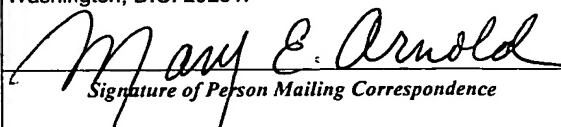
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Signature

Marisa J. Dubuc  
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Customer No. 23413

Dated: December 27, 2001

I certify that this document and attached formal drawings are being deposited on Dec. 27, 2001 with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.

  
Signature of Person Mailing Correspondence

Mary E. Arnold

Typed or Printed Name of Person Mailing Correspondence